



The Licensing Unit
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160 Tooley Street
London
SE1 2QH

Metropolitan Police Service
Licensing Office
Southwark Police Station,
323 Borough High Street,
LONDON,
SE1 1JL

Tel: 020 7232 6756

Email: SouthwarkLicensing@met.police.uk

Our reference: MD/24/316

Date: 04/04/2024

Dear Sir/Madam

Re:- The Tankard 176-178 Walworth Road SE17 1JL

Police are in possession of an application from the above for a new premises licence for the supply of alcohol on/off sales, regulated entertainment and late night refreshment. The venue describes itself as a public house and has requested the following hours which are outside the hours recommended in the Southwark statement of Licensing Policy for such a venue in the Elephant and Castle Major Town Centre Area

Open hours to public
Mon-Thurs-1100-2330
Fri-Sat-1100hrs-0030hrs
Sun-1100hrs-2300hrs

Supply of Alcohol on/off sales
Mon-Thurs-1100hrs-2300hrs
Fri-Sat-1100hrs-0000hrs
Sun-1100hrs-2230hrs

Live Music
Fri-Sat-2300hrs-0000hrs

Recorded Music
Fri-Sat-2300hrs-0000hrs

Performance of Dance
Fri-Sat-2300hrs-0000hrs

Late Night Refreshment
Mon-Sun-2300hrs-2330hrs

The venue is situated between a busy main road and residential buildings. The applicant has provided some conditions to address the licensing objectives however for a venue that is solely alcohol led we are concerned not to see more robust conditions applied. It has also been noted that the proposed DPS on the application was in charge of the public house on 03/01/2024 when alcohol was being supplied for consumption on the premises and there was no premises licence in place, during the same date police were called by two intoxicated patrons stating they had been assaulted inside the venue.

The Home office guidance issued under Sec 182 of the licensing Act 2003 'General principles' state that it is important in setting the parameters within which the premises may operate. Conditions must be precise and enforceable.

The Metropolitan Police object to the granting of this premises licence in its current format as the applicant has not offered sufficient control measures to address the licensing objectives in particular that of the Prevention of Crime and Disorder. Police welcome the opportunity to communicate with the applicant to progress the application

Submitted for your consideration.
Yours Sincerely

PC Mark Lynch 2246AS

Licensing Officer
Southwark Police Licensing

WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: PC Maria O'MAHONEY 2321AS

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: Date: 21.03.2024

Before writing this statement I have viewed my Body Warn Video (BWV) which I exhibit as MVO/1.

I am a Police Officer attached to the Night Time Economy Team (NTE), a partnership team and as part of my patrol duties, I visit licensed premises on the borough, with the objective of compliance with licensing conditions of venues. The venues are visited to ensure people enjoy the Night Time Economy on the borough in a safe environment.

On Friday the 15th March 2024 at 11:20 hours I was on duty in plain clothes in the company of PC Lorena HAUGHEY 2737AS. We were out patrolling along WALWORTH ROAD with the intention of inviting local licenced businesses to a Pubwatch meeting that had been organised for the end of the month. I could see that The Tankard 178 Walworth Road SE17 1JL was open. I was aware that there wasn't a Premises Licence in place as the DPS was no longer there. At the time I thought they may have been operating under a Temporary Event Notice (TEN). As I entered there was approximately 6 customers in the bar. There was a male sitting at the bar drinking a pint of lager and the other customers were sat at tables. There was a female working behind the counter who gave her name as We showed our warrant cards and I explained that I was a Police Officer from The Night Time Economy Team and that I was there to invite managers and staff from local licenced businesses to a Pubwatch meeting. explained that the manager wasn't available as she was at work. As I handed an invite to the Pubwatch meeting four customer's walked in from the street. As I waited for to serve them I observed her as she pulled a pint of lager for one of the customers then taking money for it and depositing the cash in the til. Whilst I was speaking with she came behind the bar. I know to be the manager and she is usually in charge when her is away. I asked if she was in charge today as I was organising a Pubwatch meeting that I wanted to invite her and her to. didn't answer me but continued to ignore me so I left leaving the invite with

After leaving the premises I did some checks and found that there wasn't a Temporary Event Notice in place.

At 12:50 hours I returned to the premises as I had confirmed with Southwark Council that the premises did not have a TEN in place.

Witness Signature: ...

Signature Witnessed by Signature:

Continuation of Statement of:

On entering The Tankard [redacted] was still working behind the bar. I asked her who was in charge as they should not be selling alcohol as they do not have a TEN. [redacted] said that [redacted] was in charge so I asked if I could speak to her. [redacted] then said that she wasn't there but [redacted] was there and she was in charge when [redacted] wasn't available. [redacted] insisted that they did have a TEN and started looking for it. She then handed me a TEN that covered the period of the 08/02/2024 to the 10/02/2024. I explained that the TEN was an old one and didn't cover them for sales of alcohol presently. [redacted] then telephoned [redacted] who claimed they did have a TEN. I asked to see it and if she could come downstairs with it. [redacted] came downstairs and was unable to produce a TEN. I explained to her that she would need to cease the sale of alcohol and as they were unauthorised to do so from the premises.

At 13:10 hours I issued a Closure Notice – Section 19 Criminal Justice and Police Act 2001 along with explanatory notes to Shania HYLTON who signed acknowledging receipt.

We then left the premises. [redacted]

Witness Signature: [redacted]

Signature Witnessed by Signature:.....

To: Licensing Unit	From: Wesley McArthur wesley.mcarthur@southwark.gov.uk 020 7525 5779 (on behalf of the Licensing Unit in its role as a responsible authority)	Date: 25 April 2024
Subject:	Representation	
Act:	The Licensing Act 2003 (the Act)	
Premises:	The Tankard, 176 – 178 Walworth Road, London, SE17 1JL	
Ref:	882701	

We object to the grant of a premises licence application, submitted by Walworth Arms Limited under The Licensing Act 2003 (the Act), in respect of the premises known as The Tankard, 176 – 178 Walworth Road, London, SE17 1JL.

1. The application

The application is to allow for the provision of the following licensable activities and opening hours:

Live music, recorded music and performances of dance (indoors) –

- **Friday & Saturday: 23:00 – 00:00 (midnight)**

New Year's Eve, Christmas day, Boxing Day, St George's day, St Patrick day: 11:00 – 01:00

Late night refreshment (indoors) –

- **Monday - Sunday: 23:00 – 23:30**

New Year's Eve, Christmas day, Boxing Day, St George's day, St Patrick day: 23:00 – 01:00

The sale of alcohol for consumption on and off the premises as follows -

- **Monday – Thursday: 11:00 – 23:00**
- **Friday & Saturday: 11:00 – 00:00**
- **Sunday: 11:00 – 22:30**

New Year's Eve, Christmas day, Boxing Day, St George's day, St Patrick day: 11:00 – 01:00

The proposed opening hours of the premises are -

- **Monday – Thursday: 11:00 – 23:30**
- **Friday & Saturday: 11:00 – 00:30**
- **Sunday: 11:00 – 23:00**

New Year's Eve, Christmas day, Boxing Day, St George's day, St Patrick day: 11:00 – 01:00

The premises, and reason for the application, are described in the application as (verbatim):

- *“Public House. This application is to replace a previous licence application for the Tankard which was surrendered in error, by the previous operator.”*

2. Prior premises licence

The premises has operated as a pub continuously since 1860. A premises licence (number 871761) had previously been issued regarding the premises, but was surrendered by mistake on 06 December 2023.

The licence was not reinstated within the 28-day ‘qualifying period’ and so is permanently surrendered and cannot be reinstated now.

The prior premises licence allowed for the provision of licensable activities as follows:

Live music and recorded music and performances of dance (indoors) –

- **Friday & Saturday: 19:00 – 00:00**

Late night refreshment (indoors) –

- **Monday - Sunday: 23:00 – 23:30**

The sale of alcohol for consumption on and off the premises as follows -

- **Monday – Thursday: 11:00 – 23:00**
- **Friday & Saturday: 11:00 – 00:00**
- **Sunday: 11:00 – 22:30**

The proposed opening hours of the premises are -

- **Monday – Thursday: 11:00 – 23:30**
- **Friday & Saturday: 11:00 – 00:30**
- **Sunday: 11:00 – 23:00**

The prior premises licence allowed for the provision of licensable activities and opening hours during the non-standard timings stated below on the days stated:

- Christmas Eve: **11:00 - 00:00**
- Boxing Day: **11:00 - 00:00**
- Good Friday: **11:00 - 00:00**
- Easter Saturday: **11:00 - 00:00**
- Easter Sunday: **11:00 - 00:00**
- Easter Monday: **11:00 - 00:00**
- Early May Bank Holiday: **11:00 - 00:00**
- Spring Bank Holiday: **11:00 - 00:00**
- Summer Bank Holiday: **11:00 - 00:00**
- Any other Bank Holidays: **11:00 - 00:00**
- On New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the

following day, midnight on 31st December).

A copy of the prior premises licence is attached as appendix 1.

4. Our objection

Our objection relates to the promotion of all of the licensing objectives.

In part 'M' of the application, the applicant has proposed various measures to address the licensing objectives. We welcome these measures, but do not feel that they sufficiently address the licensing objectives and say that further conditions are required.

Further to the above, we contend that the conditions proposed need clarification to ensure that they are precise, practicable, enforceable and unambiguous.

Paragraph 1.16 (Licence conditions – general principles) of the Guidance to the Licensing Act 2003 issued by the Secretary of State under section 182 of the Licensing Act 2003 states that conditions –

- “*must be precise and enforceable;*”
- “*must be unambiguous and clear in what they intend to achieve;*”

We therefore recommend that the following conditions be included in any premises licence issued subsequent to this application, and replace the measures proposed in part 'M' of the application ***in their entirety***.

A. General – all four licensing objectives

1. That all relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to responsible authority officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals) and the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included.

B. the prevention of crime and disorder

2. That a digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of capturing a clear facial image of every person who enters the premises. The CCTV system shall be correctly time and date stamped at all times. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly defined / focused footage.
3. That all CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available to responsible authority officers on request.

4. That a member of staff shall be on duty at all times that the premises are in use, who is trained in the use of the CCTV system and who is able to view, and download to a removable storage device, CCTV footage at the immediate request of responsible authority officers.
5. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times.
6. That the requirement for the deployment of SIA registered door supervisors at the premises shall be risk assessed on an ongoing basis. We would expect that risk assessments would be undertaken regarding any 'special events' at the premises such as parties, receptions, wakes, discos, major sporting events, any events where a large number of customers are expected at the premises and other any other events that the licensee considers deems necessary to risk assess. Copies of any such risk assessments shall be kept at the premises for a minimum of 6 months and shall be provided to responsible authority officers immediately on request.
7. When SIA registered door supervisors are deployed at the premises, the door supervisors will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and until at least 30 minutes after the premises close. The door supervisors shall be easily identifiable.
8. That an incident log shall be kept at the premises to record details of any of the following occurrences at the premises:
 - I. Instances of anti-social or disorderly behaviour
 - II. Calls to the police or other emergency services
 - III. Any complaints received
 - IV. Ejections of people from the premises
 - V. Visits to the premises by the local authority or emergency services
 - VI. Any malfunction in respect of the CCTV system
 - VII. All crimes reported by customers, or observed by staff
 - VIII. The seizure or finding of any drugs
 - IX. Any other relevant incidents

The incident log shall record the time, date, location in the premises and description of each incident, details of any action taken in respect of the incident and the printed name of the person reporting the incident and. Details of incidents shall be recorded contemporaneously. The incident log shall be available / be accessible at the premises at all times that the premises are in use, and shall be made immediately available to responsible authority officers on request. If the incident log is a paper hardcopy then the signature of the person reporting the incident in the log shall also be included. All relevant staff employed at the premises shall be trained in the use of the incident log. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.

C. Public safety

9. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers and staff identifying all emergency escape routes and emergency exits at the premises. Such signage shall be kept free from obstructions at all times.
10. That all emergency exits, emergency escape routes and entry / exit doors at the premises shall be kept free from obstructions at all times that the premises are in use.
11. That appropriate first aid equipment / materials shall be kept at the premises in a dedicated first aid box / boxes. The first aid box(es) shall be kept easily accessible and unobstructed at all times. All staff shall be made aware of where the first aid boxes are located.
12. That an accident book / recording system shall be maintained at the premises and be available and in use at all times that the premises are in operation. The accident book / recording system shall meet all current legislative requirements. Details of any accidents will be recorded in the accident book / recording system contemporaneously. The accident book / recording system shall be made immediately available to responsible authority officers on request. Relevant staff shall be trained in this, and details of such training including the printed name(s) of the trainee(s), and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
13. That all public areas of the premises (including any public toilets) shall be kept in a sanitary, clean and tidy state at all times that the premises are in operation so that there is no risk to public health or safety regarding the cleanliness of the premises.
14. That any spills of liquid onto the floor of the premises' shall be cleared away as soon as possible on a continuous basis whilst the premises are in use. Any wet floors will be clearly demarcated as such to prevent slips being caused by the wet floors. All relevant staff shall be trained in this, and details of such training including the printed name(s) of the trainee(s), and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
15. That broken or waste glass / earthenware shall be cleared away as soon as possible on a continuous basis whilst the premises are in use to minimise risk of injury. All relevant staff shall be trained in this, and details of such training including the printed name(s) of the trainee(s), and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
16. That all areas of the premises and all fittings and equipment, door fastenings, notices, lighting, heating, electrical, toilet, washing and other installations, will be maintained in good order and in a safe condition at all times.
17. That the premises shall be sufficiently ventilated or cooled so that external doors and windows can be kept closed and the premises maintains a comfortable temperature.

D. The prevention of public nuisance

18. That external waste, recycling or waste glass / bottle handling, collections of goods

from the premises, deliveries of goods to the premises and the cleaning of external areas shall only occur between the 07:00 hours and 20:00 hours.

19. That any litter caused by the operation of the premises shall be cleared away from the immediate vicinity of the premises periodically throughout operating hours, and at the end of trade, on each day that the premises are in operation. Relevant staff shall be trained in this, and details of such training including the printed name(s) of the trainee(s), and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
20. That, if and when required, staff shall interact with customers to ensure that customers behave at the premises in an orderly manner, leave the premises and locale in a quiet and orderly manner and do not block the roads or pavements in the immediate vicinity of the premises. Customers deemed by staff to be engaging in anti-social behaviour shall be asked to leave the premises. Staff shall be trained in this and details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
21. That suitable external containers for customer's cigarette butts shall be provided at all times that the premises are in use. Such containers shall be emptied regularly to ensure that they can be used at all times that the premises are in use, and so that they do not overflow and cause cigarette butt litter in the vicinity.
22. That external doors at the premises shall be kept closed except for immediate, and emergency, access and egress to and from the premises.
23. That any external openable windows at the premises shall be kept closed at all times that licensable activities are taking place at the premises.
24. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers, at all exits from the premises and in any external areas, requesting to the effect that customers leave the premises and locale in a quiet and orderly manner with respect to local residents. Such signage shall be kept free from obstructions at all times.

E. The protection of children from harm

25. That no person under 18 years old shall be permitted on the premises unless they are accompanied by an adult.
26. That a challenge 25 scheme shall be maintained requiring that staff selling or delivering alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State.
27. That all staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the prevention of 'proxy sales') and the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall

be recorded in the staff training logs at the premises and shall be made immediately available for inspection at the premises to council and / or police officers on request.

28. That clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age are. Such signage shall be displayed at all entrances, points of sale and in all areas where alcohol is displayed for sale. The signage shall be kept free from obstructions at all times.

29. That a register of refused sales of alcohol shall be maintained at the premises at all times. The register shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be used to record details of all refused sales of alcohol. The register shall be kept / be accessible at the premises at all times. The register shall be made immediately available for inspection at the premises to council or police officers on request.

If the applicant wishes to discuss any of the above proposed conditions then they should contact us directly as soon as possible.

The above conditions are based on the conditions in the prior premises licence (number 871761) issued in respect of the premises, the control measures stated in part 'M' of the application and also what we would consider to be best operating practice.

If the applicant accepts the amendments to the application as above then we will withdraw our representation.

Yours sincerely,

Wesley McArthur
Principal Enforcement Officer

From: McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>
Sent: Friday, April 26, 2024 4:41 PM
To: [REDACTED]
Subject: RE: Application for a premises licence: The Tankard, 176 – 178 Walworth Road, London, SE17 1JL (our ref: L1U 882701) - 174591 - Newington ward

Hi [REDACTED],

I'm well thanks, and hope you are too.

[REDACTED] contacted me in another email stating that she accepts my conditions, but if either you or her could reply in this email thread to confirm that you agree to the amendments to PC Lynch's conditions (as per the document attached) and to the inclusion of conditions 9, 10, 11, 12, 13, 16, 17, 18, 19, 20, 21, 22 and 25 from my representation (also attached), so that it is clear what is being accepted, that would be very helpful. I've copied [REDACTED] into this email.

Have a great weekend as well!

Regards,

Wesley McArthur

Principal Enforcement Officer - Licensing Unit
London Borough of Southwark

E-mail: wesley.mcarthur@southwark.gov.uk

General: licensing@southwark.gov.uk

Phone: 020 7525 5779

Switchboard: 020 7525 5000

Website: www.southwark.gov.uk

Address: Licensing, Health & Safety, Hub 1, 3rd Floor, 160 Tooley Street, SE1 2QH

From: Hellen Kelly
Sent: Friday, April 26, 2024 4:05 PM
To: McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>; Regen, Licensing <Licensing.Regen@southwark.gov.uk>
Cc: Heron, Andrew <Andrew.Heron@southwark.gov.uk>; licensing
Subject: RE: Application for a premises licence: The Tankard, 176 – 178 Walworth Road, London, SE17 1JL (our ref: L1U 882701) - 174591 - Newington ward

Good afternoon Wesley,

I hope you're well!

I acknowledge your email and I have tried to contact my client to discuss this but haven't had any luck reaching her today.

I'll be in touch the moment I receive a response.

Hope you have a lovely weekend!

Kind regards,

[REDACTED]

Licensing Agent

Conditions agreed to with the police

1. That a digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of capturing a clear facial image of every person who enters the premises. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly defined / focused footage in all lighting conditions. The CCTV system shall be correctly time and date stamped at all times.
2. That all CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available to Police and responsible authority officers on request.
3. That a member of staff shall be on duty at all times that the premises are in use, who is trained in the use of the CCTV system and who is able to view, and download to a removable storage device, CCTV footage at the immediate request of Police and responsible authority officers.
4. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times.
5. That all relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to responsible authority officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.
6. That an incident log shall be kept at the premises to record details of any of the following occurrences at the premises:
 - I. Instances of anti-social or disorderly behaviour
 - II. Calls to the police or other emergency services
 - III. Any complaints received
 - IV. Ejections of people from the premises
 - V. Visits to the premises by the local authority or emergency services
 - VI. Any malfunction in respect of the CCTV system
 - VII. All crimes reported by customers, or observed by staff
 - VIII. Any other relevant incidents
7. The incident log shall record the time, date, location in the premises and description of each incident, details of any action taken in respect of the incident and the

printed name of the person reporting the incident and. The incident log shall be available / be accessible at the premises at all times that the premises are in use, and shall be made immediately available to Police and responsible authority officers on request. Details of incidents shall be recorded contemporaneously. If the incident log is a paper hardcopy then the signature of the person reporting the incident in the log shall also be included. All relevant staff employed at the premises shall be trained in the use of the incident log. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.

8. That if a Pubwatch scheme exists in respect of the local area, then the licensee / management will join and participate in the Pubwatch scheme. (details can be obtained from Southwark Police Licensing and Night Time Economy team)

9. The premises must have a welfare and vulnerability policy and all staff must receive this training. All new staff must receive this training before starting their role and all staff must have refresher training every 12 months. All training must be recorded and these records must be available on immediate request by Police and responsible authority officers.

10. The venue shall support "Ask for Angela" or another similar safety initiative. Posters relating to Ask for Angela, or any other similar safety initiative in place, shall be displayed at the premises (including the toilets). Such posters shall be kept free from obstructions at all times. All staff shall be trained in Ask for Angela, or whatever similar safety initiative is in place, and a record of this training shall be kept on the premises and made available for inspection immediately to Police and responsible authority officers upon request.

(Amendments in blue type above)

11. A zero-tolerance drugs and weapons policy shall be undertaken at the premises.
(a) Anybody found with / using drugs and / or weapons will be ejected from the premises and shall not be admitted to the premises again.
(b) The details of any person found dealing drugs or using weapons will be taken (if possible) and given to the police.
(c) Any person who is suspected of having drugs on their person will be asked to consent to a search, and should they refuse the search that person shall be ejected from the premises.

12. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers in the toilets advising to the effect that the taking of illegal drugs will not be tolerated at the premises. Such signage shall be kept free from obstructions at all times

(Amendments in blue type above)

13. That suitable notices shall be displayed at entrances/exits requesting people leave the premises in a quiet and orderly manner so as not to disturb local residents.

To be replaced by:

- That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers, at all exits from the premises and in any external areas, requesting to the effect that customers leave the premises and locale in a quiet and orderly manner with respect to local residents. Such signage shall be kept free from obstructions at all times.

14. All off sales of alcohol shall be in sealed containers for consumption away from the premises.

15. That a challenge 25 scheme shall be maintained requiring that staff selling or delivering alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State.

16. That all staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the prevention of 'proxy sales') and the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises and be made immediately available for inspection at the premises to council and / or police officers on request.

17. That clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age are. Such signage shall be displayed at all entrances, points of sale and in all areas where alcohol is displayed for sale. The signage shall be kept free from obstructions at all times.

18. That a register of refused sales of alcohol shall be maintained in order to demonstrate effective operation of the challenge 25 policy. The register shall be used to record details of all refused sales of alcohol. The register shall be kept / be accessible at the premises at all times. If the refusals register is a paper document then it shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be made immediately available for inspection at the premises to council or police officers on request.

19. That a dispersal policy to assist with patrons leaving the premises in an orderly and safe manner shall be devised and maintained regarding the premises. A copy of the dispersal policy shall be accessible at the premises at all times that the premises are in operation. The policy should include (but not necessarily be limited to) the following:

- i. Details as to how customer / staff egress at the premises shall be managed to minimise causing nuisance.
- ii. Details of public transport in the vicinity and how customers will be advised in respect of it.
- iii. Details of the management of taxis to and from the premises.
- iv. Details of the management of any 'winding down' period at the premises.
- v. Details of the use of security and stewarding in respect of managing customer dispersal from the premises.
- vi. Details of any cloakroom facility at the premises and how it is managed.
- vii. Details of road safety in respect of customers leaving the premises.
- viii. Details of the management of ejections from the premises.
- VIII. Details as to how any physical altercations at the premises are to be managed
- IX. Details of how refuse / waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up).

20. All relevant staff employed at the premises shall be trained in the latest version of the dispersal policy. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. If the dispersal policy is a paper document then the signature of the trainees shall also be included. The dispersal policy shall be made immediately available to responsible authority officers on request. That all Digital records of training and/or logs shall be made immediately available to responsible authority officers on request.

21. That the supply of alcohol for consumption in any outdoor area shall be to persons seated only.

22. Customers shall use no outside area after 2200hrs, other than those who temporarily leave the premises to smoke, this shall be limited to 8 persons. Those leaving the premises after 2200hrs should not be permitted to consume drinks whilst outside. This shall be controlled by staff and/or SIA registered doors staff.

23. That the external area will be out of use between 22:00hrs and 08:00hrs, with all furniture being lifted and brought into the premises or, if left outside, rendered unusable.

24. That no loud speakers shall be used in any outside area of the premises

25. A glass collection policy will include provisions for regular collection of glassware by staff. Glassware will not be allowed to accumulate or cause obstruction. Perimeter checks will be made outside the premises for any glasses. All staff will be made aware of

the glass collection policy and their responsibility for the task. Spillages and broken glass will be cleaned up immediately to prevent floors from becoming slippery and unsafe. Bottle bins will be secure at all times and away from public areas.

To be replaced by the following two conditions:

- That any spills of liquid onto the floor of the premises' shall be cleared away as soon as possible on a continuous basis whilst the premises are in use. Any wet floors will be clearly demarcated as such to prevent slips being caused by the wet floors. All relevant staff shall be trained in this, and details of such training including the printed name(s) of the trainee(s), and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
- That broken or waste glass / earthenware shall be cleared away as soon as possible on a continuous basis whilst the premises are in use to minimise risk of injury. Perimeter checks will be made externally for any broken or waste glass / earthenware. All relevant staff shall be trained in this, and details of such training including the printed name(s) of the trainee(s), and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.

26. That the licensee shall assess the requirement for SIA registered door supervisors and implement accordingly. This assessment shall be in written format and available for inspection by any responsible authority officer

To be replaced by the following two conditions:

- That the requirement for the deployment of SIA registered door supervisors at the premises shall be risk assessed on an ongoing basis. Risk assessments shall be undertaken regarding any 'special events' at the premises such as parties, receptions, wakes, discos, major sporting events, any events where a large number of customers are expected at the premises and other any other events that the licensee deems necessary to risk assess. Such risk assessments shall be in written format. Copies of such risk assessments shall be kept at the premises for a minimum of 6 months and shall be provided to responsible authority officers immediately on request.
- When SIA registered door supervisors are deployed at the premises, the door supervisors will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime at the premises and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and until at least 30 minutes after the premises close. The door supervisors shall be easily identifiable.

27. That all licensable activities shall cease 30 minutes before the terminal hour.